

Templating Guidelines

Please read the following guidelines to help you understand the things that need to be in place if you have requested Artisans to carry out templating/survey of bespoke items for manufacture:

The designer and/or client must be present, if at all possible, when the templating/site visit is carried out. This is to reduce any ambiguity or uncertainty that might exist and ensure that any details that have not been drawn or advised are discussed and agreed on site accordingly. If this is not possible a site representative should have been briefed on the details and if necessary, have the latest copies of drawings/details on site in preparation.

Cut outs for baths, basins and niches in vanity tops, worktops and cladding in large sections of limestone, marble and granite will reduce the strength of the material and may need to be manufactured in several sections. Wherever possible joint positions will be discussed and advised at time of templating and if necessary, will be drawn up for approval prior to manufacture.

All part of a slab of stone are deemed acceptable to be used and no allowance will have been made for any specific positioning, joint locations or design requirements including vein or book matching unless specifically discussed and stated on the details of your quotation/order. If these details are incorrect, please advise your sales consultant as soon as possible as your order may need to be revised to allow for additional slab material required accordingly.

Vanity Units & Bath Surrounds

Please check:

- The material detailed on your Artisans Estimate / Sales Order is correct
- The thickness of the material detailed on your Artisans Estimate / Sales Order is correct
- The profile / edge detail on your Artisans Estimate / Sales Order is as chosen.
- Height of upstands / splashback detailed on your Artisans Estimate / Sales Order is as agreed and confirmed
- All sanitary ware is in place and secure ie. basins and baths to be flush when the top is to sit over the basin or bath.
- The support structure, especially at front of bath, is fixed in the correct position. Ply sub-base in place.
- Taps and wastes must be fitted and / or available on site to be marked in the exact position required.

Shower Tray Bases and Shower Wall Cladding

Please check:

- The material detailed on your Artisans Estimate / Sales Order is correct
- The thickness of the material detailed on your Artisans Estimate / Sales Order is correct
- Drain waste bodies for shower bases must be plumbed in and secured to the underlying sub-structure.
- When a linear slot drain is being installed, please ensure the removable drain cover is available to be brought back to our workshop (applicable when stone filling is required). Unavailability of this piece at the point of templating could result in a second chargeable visit or delivery charge.
- Shower area to be tanked and all latex screed allowed to dry prior to installations.
- Wall cladding – these areas must be completely ready including first fix plumbing, for measurements to be taken or templates to be made, skirtings and cornices in position (if applicable) and shower valve face plates to be available on site.
- Niches to be fully formed ready to receive stone before templating.

Templating Guidelines

Kitchens

Please check:

- Position of all joints.
- Position of drainer grooves, pan rest bars, recess drainers.
- Position and number of all tap holes, pop up socket holes.
- Size of the overhangs (note these are usually from the carcass and not the door fronts).
- Height of upstands is agreed.
- The profile/ edge detail is correct.
- Sinks and hobs are on site and position agreed.
- All units are fitted and levelled.

Staircases

Please check:

- The fitted floor height to the lower and upper levels must be known at the time of templating / site survey
- The finished wall surfaces should be in place (where applicable)
- If not specified prior to the visit, the overhangs can be discussed with the templator at the templating / site visit. If needed, visual aid can be produced prior to manufacture in the form of drawings or sketches.

If you have any concerns or questions, please contact us as soon as possible.

IMPORTANT - Extra templating visits may be chargeable if they are a result of site difficulties or incorrect information received. We need sufficient time to manufacture your items with the care and quality you would expect and as a result any issues with the drawings or templating must be resolved and your sign off received within 24 hours of us sending confirmation request. If we cannot template when agreed and commence manufacture on time, then we will move your delivery date accordingly.

HEAD OFFICE AND SHOWROOM

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